



Execu/Tech Systems, Inc.

Catering and Event Management
Getting Started Guide

Catering & Event Management

This system integrates your group profile; group reservations; group deposits; automatic posting of event charges; group events; menu planning; meeting/banquet room rental; event setup; Banquet Event Orders; Contracts; Event Checks; and more. You move easily from one screen to the next without having to exit to a master menu. Master folios are created automatically. Deposits and charges can be posted right from the Catering & Events Management screen. Everything is designed to run seamlessly through Execu/Suite™. However, this system can integrate to Execu/Touch™ Point of Sale as an alternative approach.

Weddings

Reunions

Receptions

Conferences

Meetings

Luncheons

Education

Government

Corporate

Family

Church

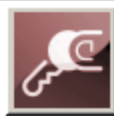
Civic

Control Files Setup

- Execu/Suite™ (Hotel™) Control Files
 - Meeting Room Parameters
 - Conference/Meeting/Banquet Room Type
 - Conference/Meeting/Banquet Rooms
 - Charge Codes
 - Payment Codes
 - Market Segment Codes, Sources of Business
 - Profile Parameters
- Catering/Event Control Files
 - Departments
 - Categories
 - Items
- City Ledger/Direct Bill Customers (Optional)
 - Customer Setup



People/Profile



Reservations



Rooms



Room Types

Hotel Control Files Set-up

Print Guest Trial Balance
 Print Guest Aged Report (30-60-90-120)
 Print Charge/ Payment/ Misc. Codes
 Print Charge Codes in AM Report Sequence
 Travel Agency Set-up
 Print Travel Agency Reports
 Print Travel Agency Checks
 Adjust Night Audit Statistics
 Activity Logs



Check Out



Instant House Count



Housekeeping



Clock in/out

Select Hotel Control Files Set-up

- [-] Reservations Menu
- [-] Front Desk
- [-] Sales
- [-] Night Audit
- [-] Manager/Setup
 - Hotel Control Files Set-up
 - Print Guest Trial Balance
 - Print Guest Aged Report (30-60-90-120)
 - Print Charge/ Payment/ Misc. C
 - Print Charge Codes in AM Rep
 - Travel Agency Set-up
 - Print Travel Agency Reports
 - Print Travel Agency Checks
 - Adjust Night Audit Statistics
 - Activity Logs
- [-] Direct Bill
- [-] Condo
- [-] Back Office
- [-] Food and Beverage/ Retail
- [-] Time and Attendance
- [-] System Maintenance

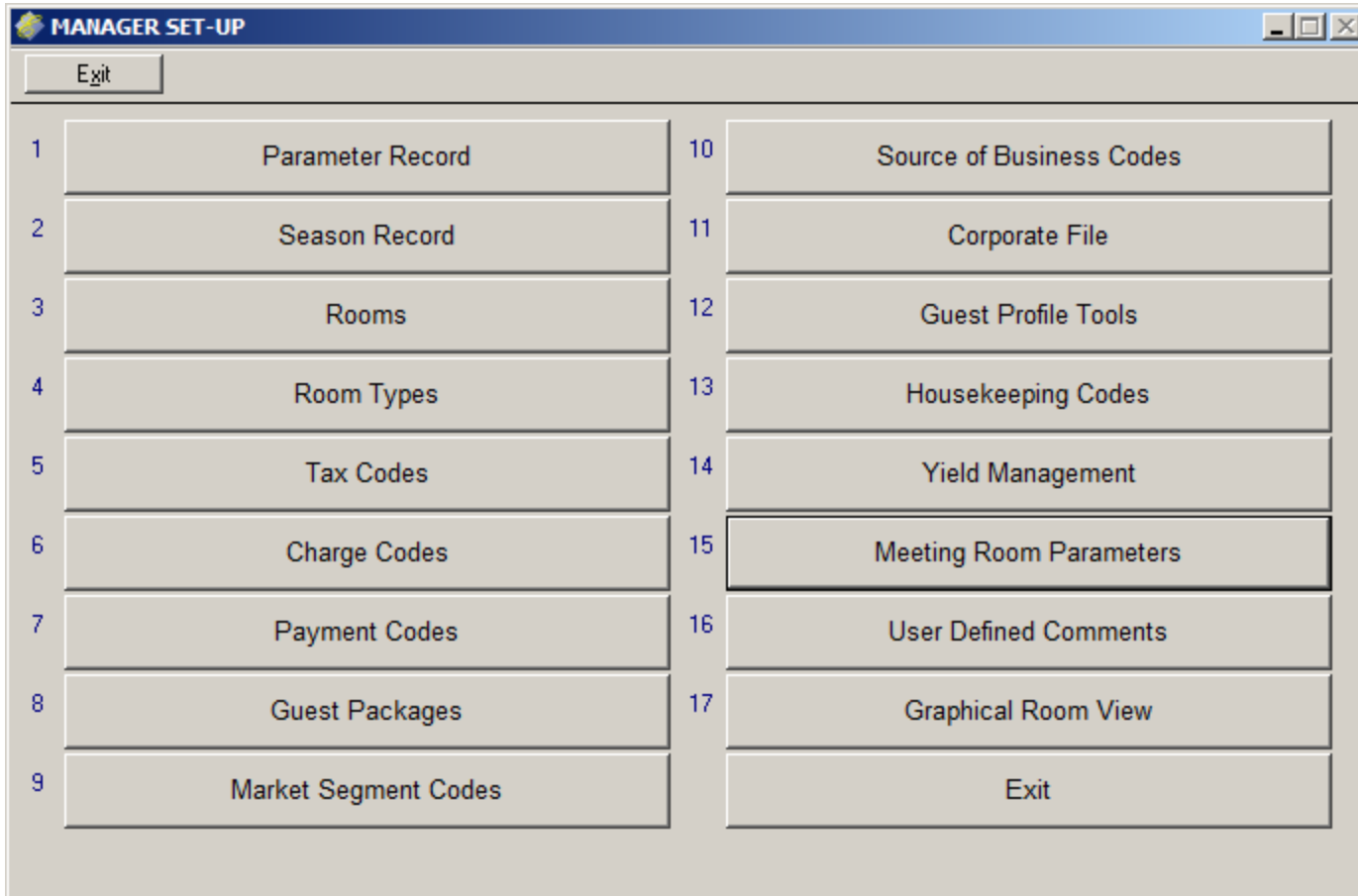


Execu/Tech Hospitality Solutions

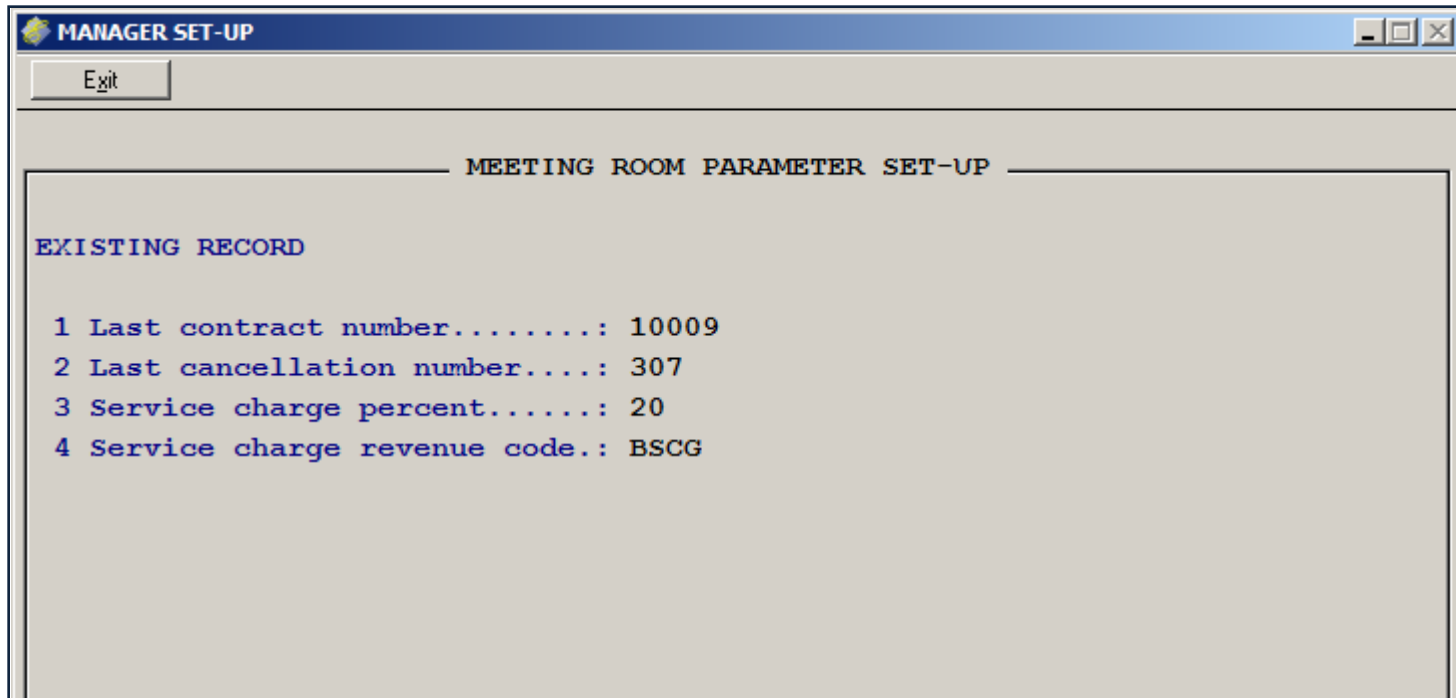
User Guides

Find out What's
NewContact
SupportExecu/Tech
Home**Getting Started:**

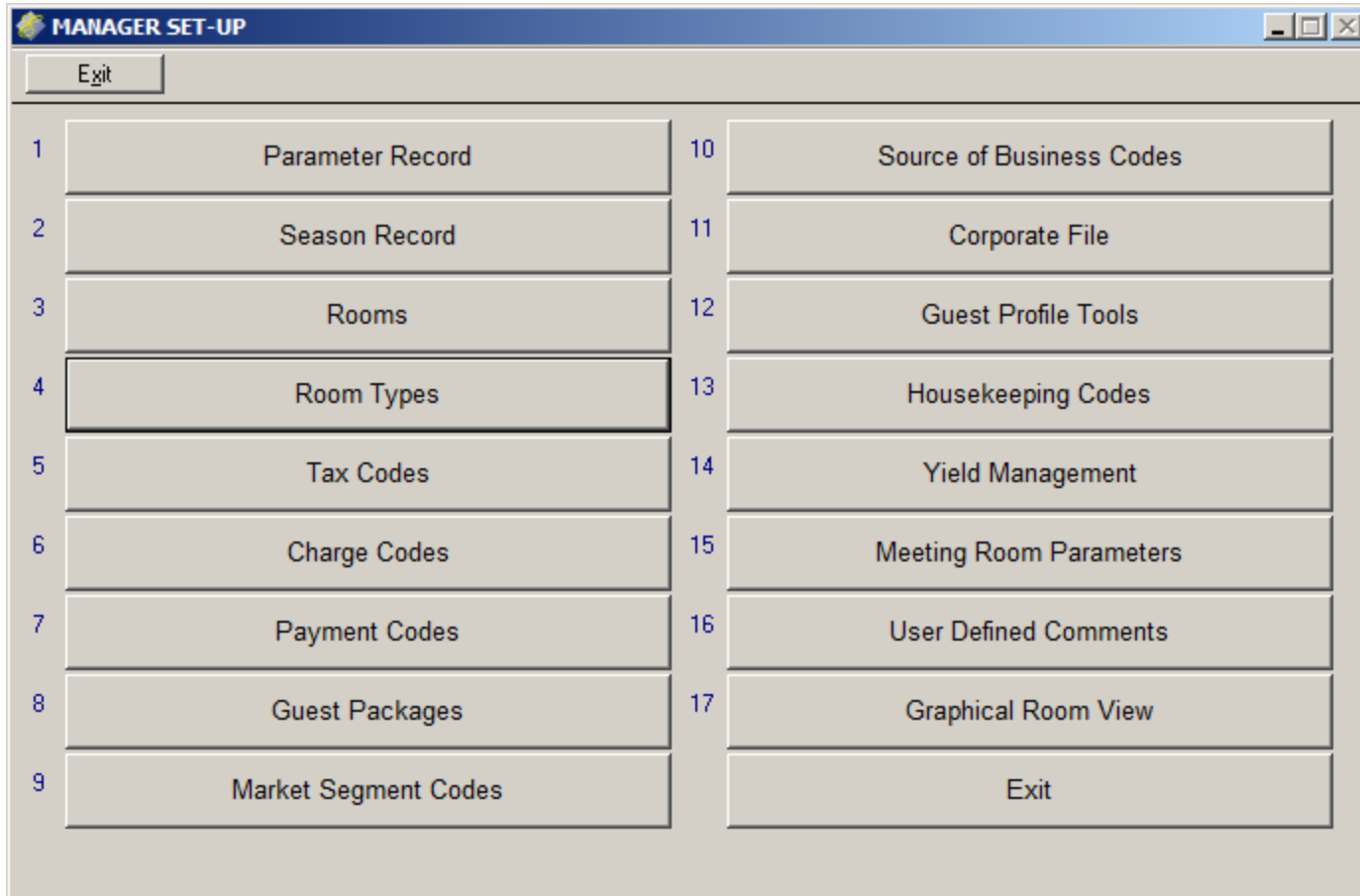
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- You can multi-task by minimizing the current screen and opening another. To return to a screen, click the appropriate bar in your taskbar at the bottom of your computer.
- Enter dates as MMDDYY. For example, enter October 21, 2009 as 102109.
- When you're finished, go to File > Exit Execu/Tech.



Select "Meeting Room Parameters"



1. To set your beginning Contract Number, enter your last contract number. The next contract will have the next sequential number.
2. To set your beginning cancellation number, enter your last cancellation number. The next cancellation will have the next sequential number.
3. Enter the percentage amount of automatic service charge or gratuity. For example, enter 20 for 20 percent.
4. Enter the Hotel / Execu/Suite charge code for the service charge or gratuity.



Select "Room Types"

Room Type Setup [X]

Exit

Existing Room Type

Room type: CONF Description: MEETING/BANQUET ROOM

Rates

	High	Rack	Discount 1	Discount 2	Discount 3
Single person:	.00	.00	.00	.00	.00
Multiple persons:	.00	.00	.00	.00	.00
Extra persons:	.00	.00	.00	.00	.00

Weekend (+/-): .00 .00 .00 .00 .00

Weekly Rate: .00 Monthly Rate: .00

Number of Rooms: 5 Room rate 'Multiple persons' number (default 2): 0

Central Res'v Code: Maximum number of persons: 0

Include in Count?: N

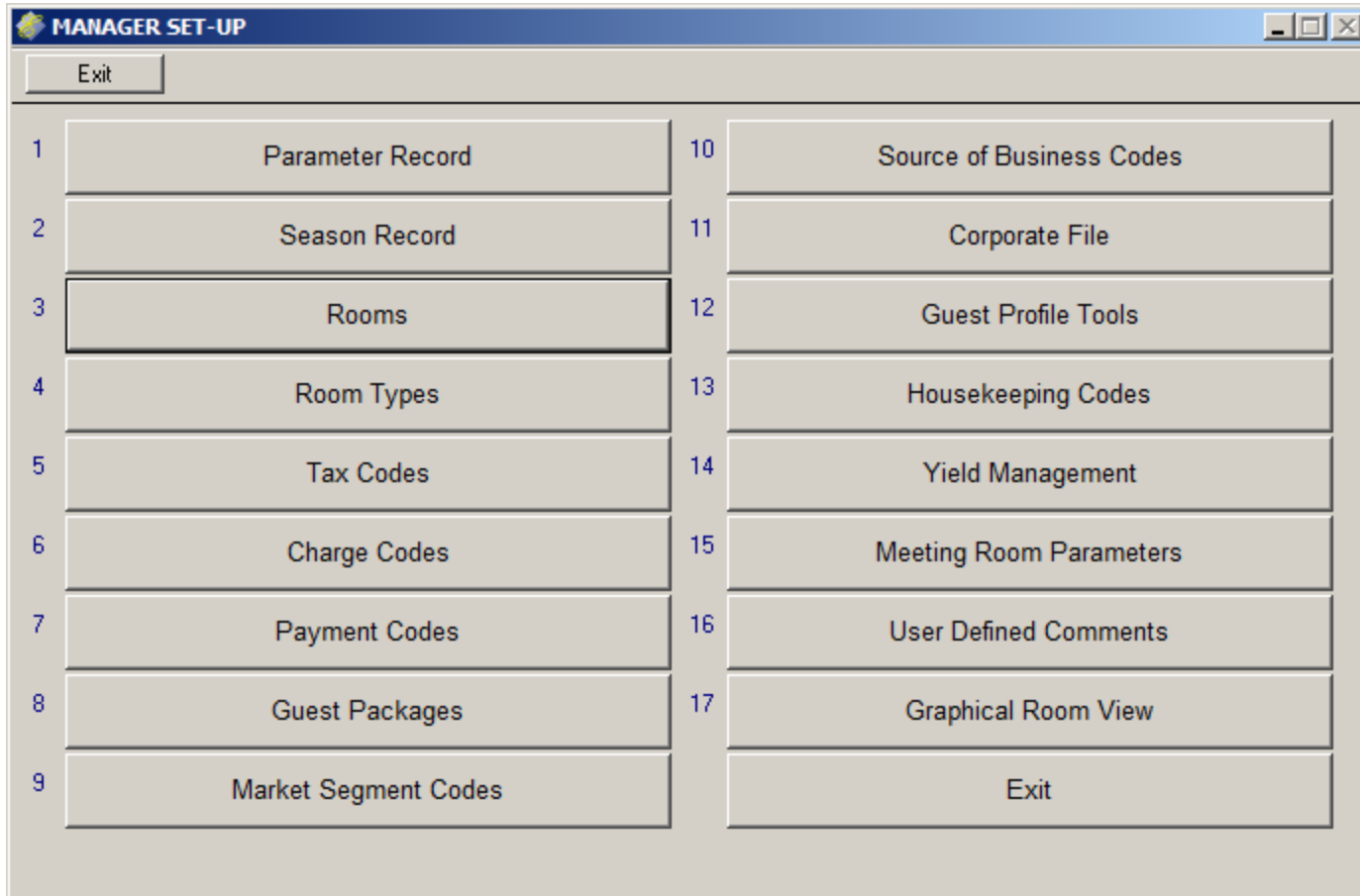
Default Market Segment:

Default Source of Business:

Comment:

Save Delete Season Rates Notes Print Screen Update room prices

Room type MUST be CONF. Rates and other fields are optional. You may use Notes to add information if you wish. Set "Include in Count?" to N if you do not want this room type included in your guest room type availability chart.



Next, select "Rooms".

Room Setup [X]

Exit

Existing Room

Room number: Description:

Rates

	High	Rack	Discount 1	Discount 2	Discount 3
Single person:	.00	.00	.00	.00	.00
Multiple persons:	.00	.00	.00	.00	.00
Extra persons:	.00	.00	.00	.00	.00

Weekend (+/-):

Weekly Rate: Monthly Rate:

Room type: Room rate 'Multiple persons' number (default 2):

Room Status: Include in Count?:

Comment:

Optional Revenue Charge Code:

Maid Station:

Search Priority: Room Nights Used:

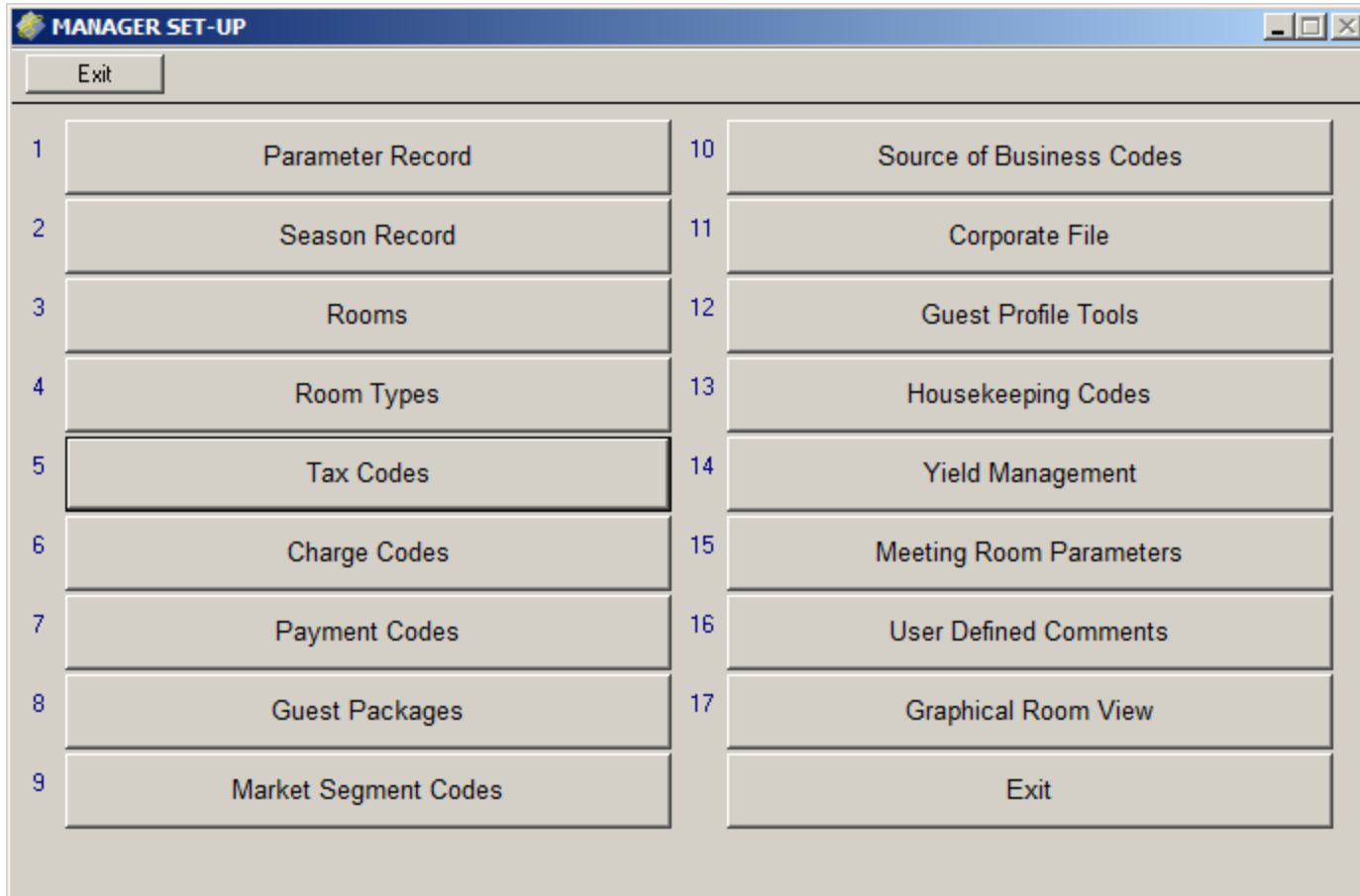
Connecting Rooms

1. 3.

2. 4.

Save Delete Season Rates Notes Print Screen

Enter a room number up to four characters. It may be alpha or numeric. Enter a description. Rates will be entered when the room is scheduled. The room type MUST be CONF. Answer N to "Include in Count" if you don't want this room to be included on your availability tape chart. The other fields can be left as is.




Next, select Tax Codes. Each taxable event item and meeting room must have a tax code.

TAX CODE SET-UP [X]

Exit

EXISTING TAX CODE

Enter tax code: 

1. Description:

2. Tax Percent:

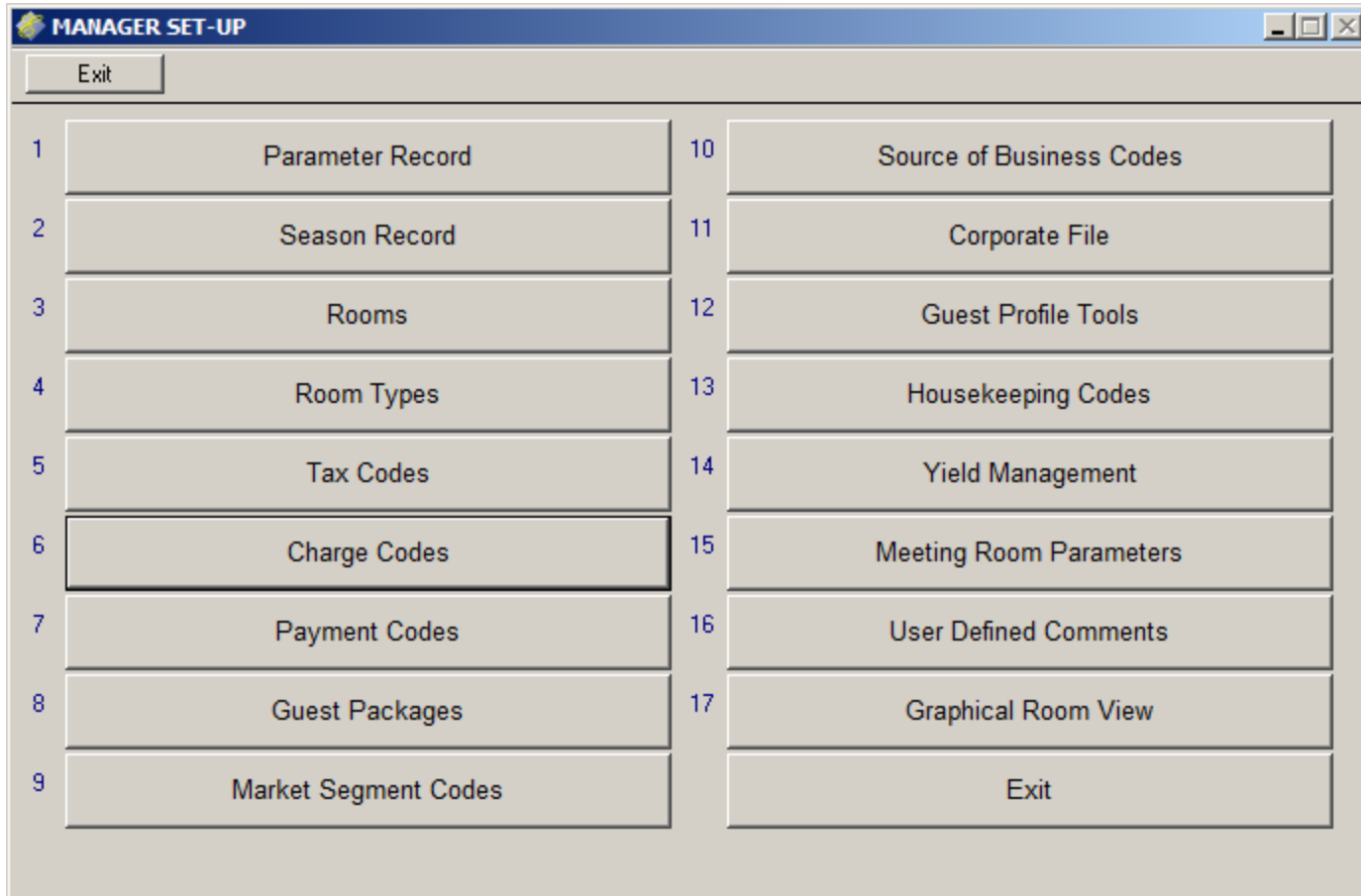
3. Stop room tax after?: 4. (D)ays, (M)onths:

5. Tax on tax?:

6. Tax limit:

7. Per folio/person:

Tax codes must be set up for taxable event items. Each item can have one tax code . You can have multiple codes if you have more than one tax entity. Each tax code MUST begin with ST, including tax on your meeting or banquet rooms. You might use ST1, ST2, ST3, ST4, etc., applying each to the appropriate event item. You DO NOT set up your service charge here.




Next, select Charge Codes. Each chargeable event item, including taxes and service charge, must have a charge code. You set up these codes in the same way you set up your other charge codes.

CHARGE CODE SET-UP [X]

Exit

NEW CHARGE

Enter charge code: 

1. Description:

2. Gen ledger acct -DR:

3. Gen ledger acct -CR:

4. G/L Journal Code:

5. Fixed amount:

6. Tax codes:

7. AM Report line no:

8. AM Rep Format(opt):

10. Print items?:

11. Display item?:

12. Allow comment entry?:

13. Include in deposit?:

14. Auto post? (Y/N):

15. Tax exempt codes-opt:

16. Optional usage code:

Yes Cancel Delete Tax Codes

When you set up the charge code for your taxes, do not fill in field 6.

CHARGE CODE SET-UP

Exit

NEW CHARGE

Enter charge code: BFOO

1. Description: BANQUET FOOD

2. Gen ledger acct -DR:

3. Gen ledger acct -CR:

4. G/L Journal Code:

5. Fixed amount: .00

6. Tax codes: ST1

7. AM Report line no: 720

8. AM Rep Format(opt):

10. Print items?: Y

11. Display item?: Y

12. Allow comment entry?:

13. Include in deposit?:

14. Auto post? (Y/N):

15. Tax exempt codes-opt:

16. Optional usage code:


Yes Cancel Delete Tax Codes

For a taxable item you need to put the appropriate tax code in Field 6.

CHARGE CODE SET-UP [X]

Exit

NEW CHARGE

Enter charge code: 

1. Description:

2. Gen ledger acct -DR:

3. Gen ledger acct -CR:

4. G/L Journal Code:

5. Fixed amount:

6. Tax codes:

7. AM Report line no:

8. AM Rep Format(opt):

10. Print items?:

11. Display item?:

12. Allow comment entry?:

13. Include in deposit?:

14. Auto post? (Y/N):

15. Tax exempt codes-opt:

16. Optional usage code:


Yes Cancel Delete Tax Codes

Since your meeting/banquet rooms will be charged through the event rather than at night audit when you post guest room charges, your meeting room charge code SHOULD NOT begin with RC. Your tax should not begin with RT but rather should begin with ST.

CHARGE CODE SET-UP [X]

Exit

NEW CHARGE

Enter charge code: 

1. Description:

2. Gen ledger acct -DR:

3. Gen ledger acct -CR:

4. G/L Journal Code:

5. Fixed amount:

6. Tax codes:

7. AM Report line no:

8. AM Rep Format(opt):

10. Print items?:

11. Display item?:

12. Allow comment entry?:

13. Include in deposit?:

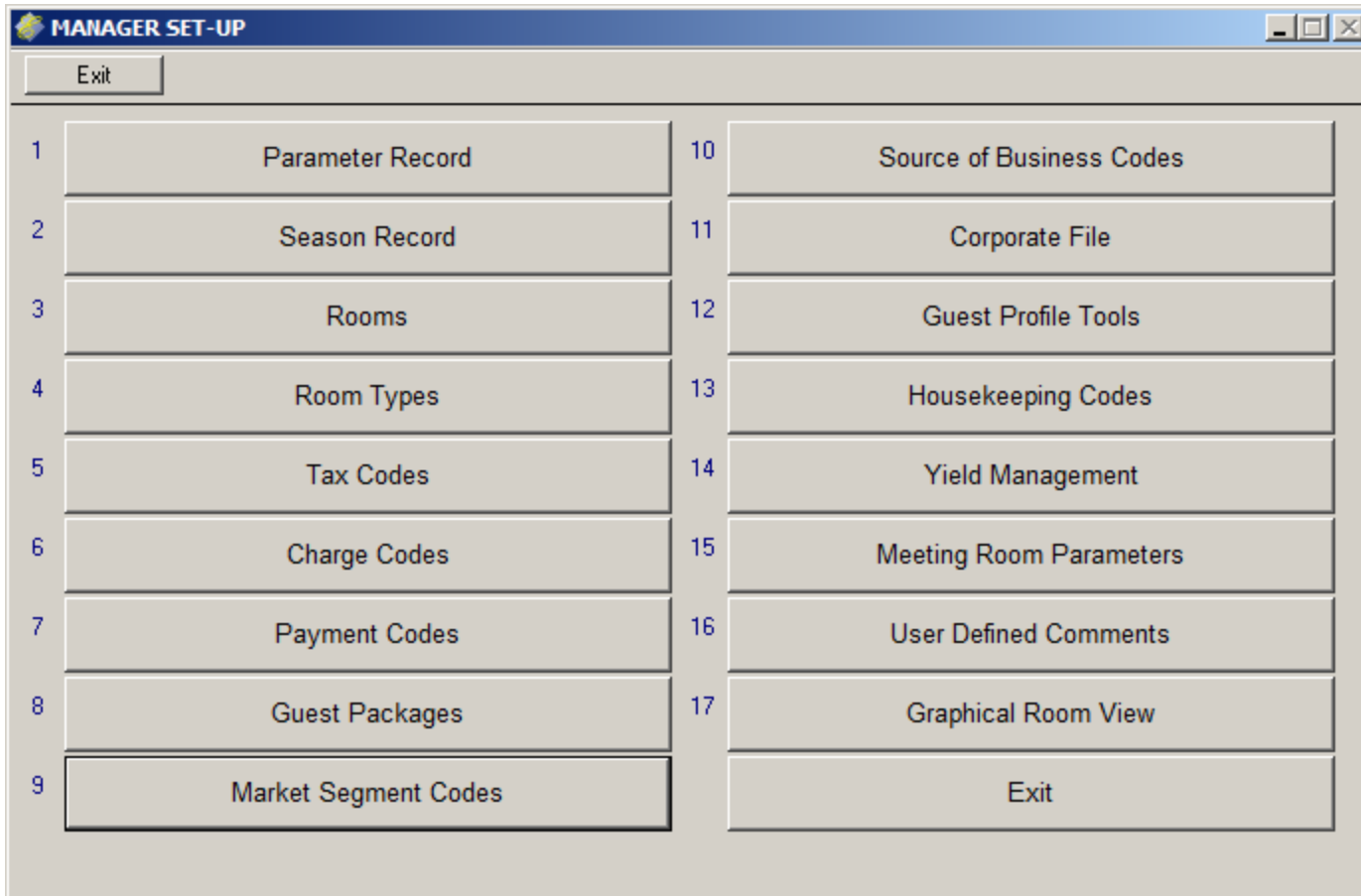
14. Auto post? (Y/N):

15. Tax exempt codes-opt:

16. Optional usage code:

Yes Cancel Delete Tax Codes

You need a charge code for your service charge. This code must match the code you entered in the Meeting Rooms Parameters section of the Manager/Setup Control Files. Enter a tax code in Field 6 ONLY if your service charge is taxed.




You can set up Market Segment Codes and Source of Business Codes for your events and events guests if you wish.

MARKET SEGMENT CODE SET-UP [X]

Exit

NEW MARKET SEGMENT

Market segment code: 

1. Description:

2. Gen ledger acct -DR:

3. Gen ledger acct -CR:

4. G/L Journal Code:

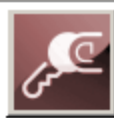
5. Central resv code:

6. Active?:

Your market segment codes (shown above) and source of business codes (not shown) are set up just like those for your hotel guests.



People/Profile



Reservations



Ro

Meeting Rooms /Catering /Events

Guest History
 Report Generator
 Crystal Reports
 Print Room Statistics
 Print Market Segment Analysis
 Print Daily Market Segment Analysis
 Print Occupancy Stats by Mk Seg/Source



Display Folio



Post Folio



Check Out



Instant House Count



Housekeeping



Clock in/out

Next, go to Sales > Meeting Rooms/Catering/Events

- [-] Reservations Menu
- [-] Front Desk
- [-] Sales
 - Meeting Rooms /Catering /Events
 - Guest History
 - Report Generator
 - Crystal Reports
 - Print Room Statistics
 - Print Market Segment Analysis
 - Print Daily Market Segment Analysis
 - Print Occupancy Stats by Mk Seg/Source
- [-] Night Audit
- [-] Manager/Setup
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- [-] Back Office
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- [-] Time and Attendance
- [-] System Maintenance



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User Guides

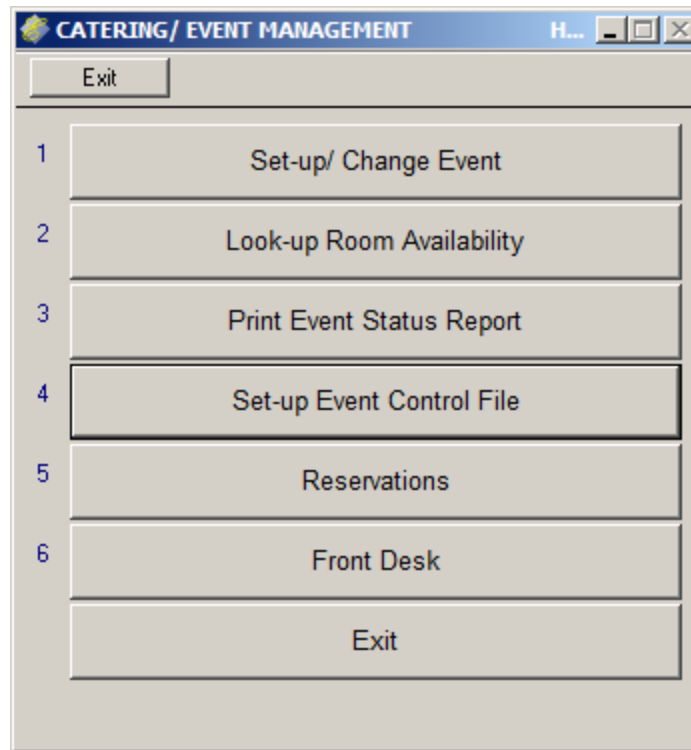
Find out What's
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Contact
Support

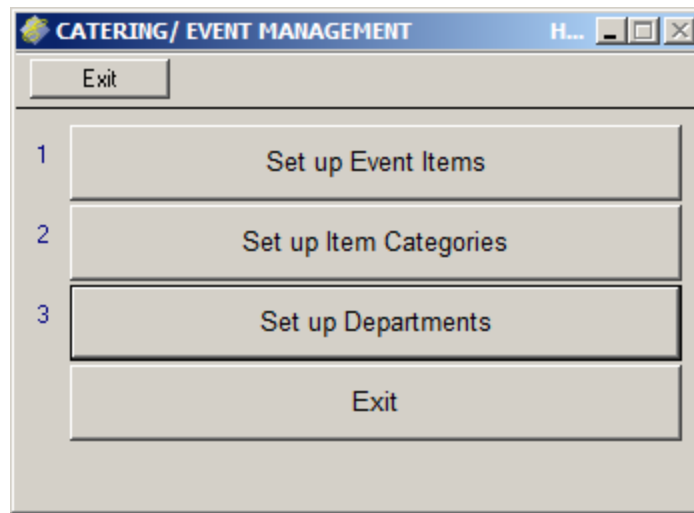
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Home

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Before you set up your events, you need to set up control records such as departments, item categories, and items. Select Set-up Event Control File.




First, select Set up Departments.

MENU SET UP X

Exit

EXISTING DEPT

Department code: 

Description:

Report Food/beverage?:

Food/beverage detail?:

Report Media/AV?:

Media/AV detail?:

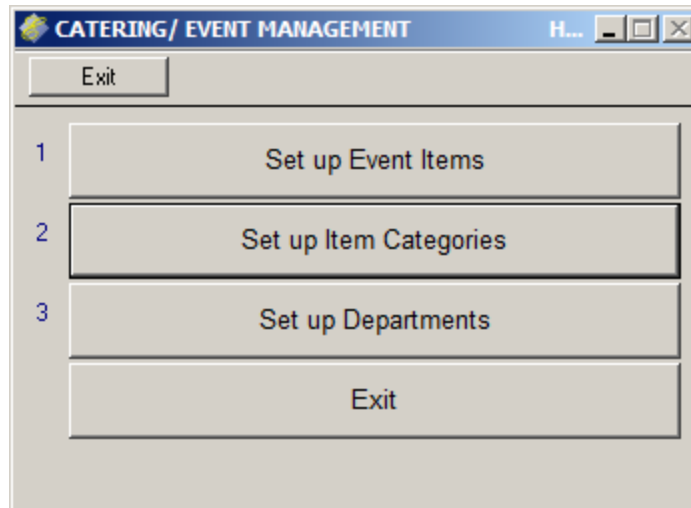
Report Setup?:

Setup detail?:

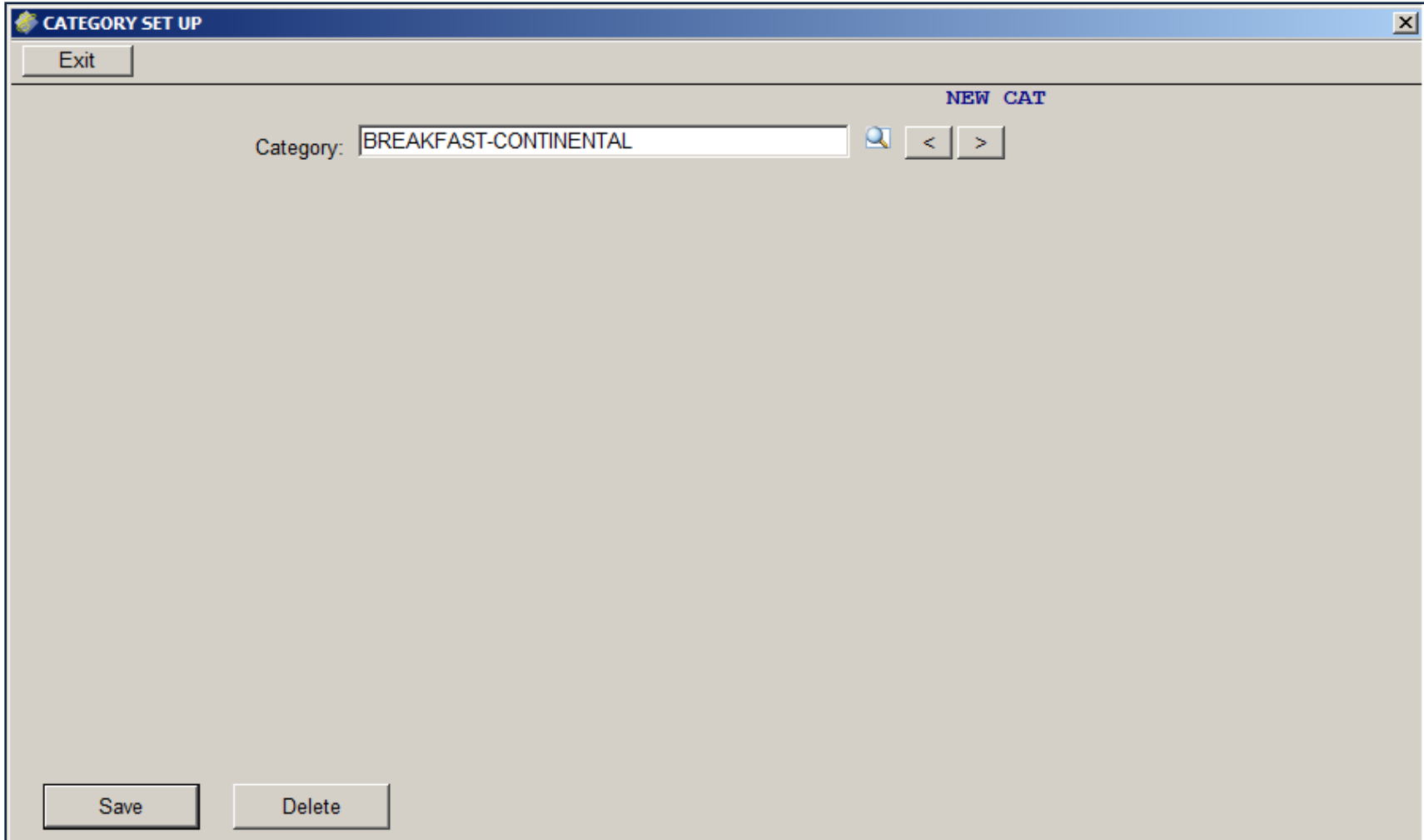
Email address:

Save Delete

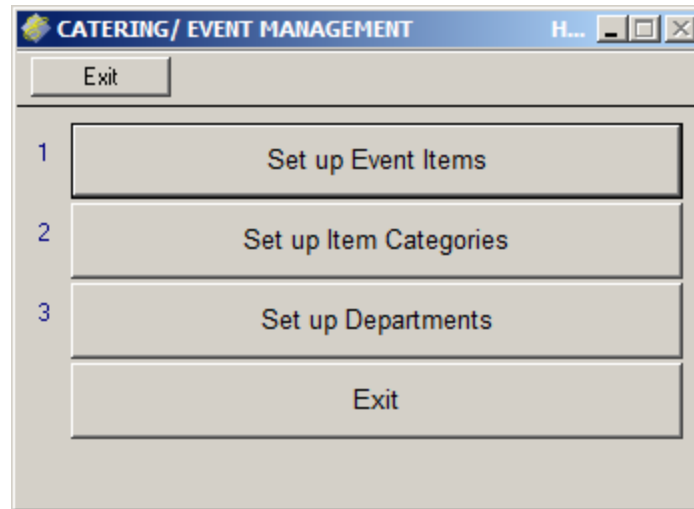
You may have as many departments as you wish. Examples are Catering, Food & Beverage, Housekeeping, Maintenance, Media and A/V and Management. Answer Y or N to the types of information you would like this department to receive on the Banquet Event Order form.



Next, select Set up Item Categories. Examples include Breakfast, Lunch, Media, Meeting Rooms, Miscellaneous, and Setup. Each item to print on the Banquet Event Order Form (BEO) must have a category.




Enter a category name or description, up to 20 characters. They will display in alphabetical order on the lookup screen. Each item must have a valid category. Categories can have multiple items.




Next, select Set up Event Items. Any item which needs to appear on the event order form and items for which the group will be charged should be set up prior to the event setup. Each item can be used for more than one event. Examples include Chicken Dinner, East Ballroom, Round 8-Top, Projector, Wireless Microphone, and Coffee Urn.

MENU SET UP EXISTING MENU

Exit

Item code: 

Item type:

Item category: 

Item description:

:

:

:

:

:

:

:

:

:

Item price:

HOTEL charge code:

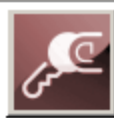
Subject to gratuity?:

Save Delete

Each item must have a code, up to four characters. This code cannot be changed and should not be deleted once it has been used. Each item has a Type, which will be listed at the bottom of your screen. They are (F)ood & Beverage; (M)edia/AV, (S)etup; and (O)ther. The full description you enter will print on the Banquet Event Order. The first line of the description will print on the Event Check. The price is each. You must put a valid Hotel charge code. Answer Y to "Subject to gratuity" if the gratuity you set up in Meeting Rooms Parameters applies to this item.



People/Profile



Reservations



Rooms



Room Types



Room View

Customer Processing

- Print and Update Transaction Batch
- Print Customer Aged Trial Balance
- Print Customer Detail
- Print Customer Statements (Bal Fwd)
- Print Customer Statements (Open Item)
- Print Customer Labels
- Print Control File
- Control Files Set-up
- Report Generator
- Reorganize and Purge Customer Files



Instant House Count



Housekeeping



Clock in/out

- [-] Reservations Menu
- [-] Front Desk
- [-] Sales
- [-] Night Audit
- [-] Manager/Setup
- [-] Direct Bill
 - Customer Processing
 - Print and Update Transaction B
 - Print Customer Aged Trial Bala
 - Print Customer Detail
 - Print Customer Statements (Ba
 - Print Customer Statements (Op
 - Print Customer Labels
 - Print Control File
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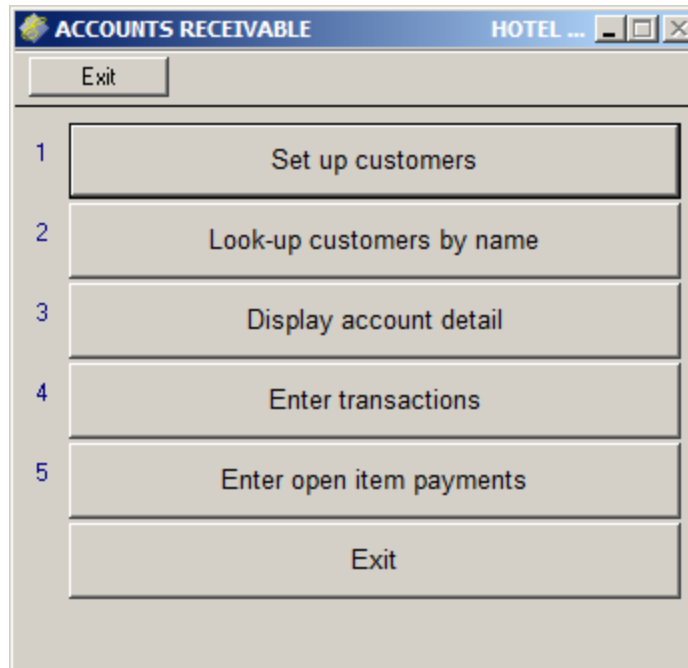
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If the event will be Direct Billed, set up the customer in Direct Bill > Customer Pro

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NewContact
SupportExecu/Tech
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- When you're finished, go to File > Exit Execu/Tech.



To set up an account for this group so that you can Direct Bill them, go to Direct Bill > Customer Processing > Set up Customers.

Contact Execu/Tech Support if you would like a quote and/or wish to schedule training in Direct Bill Processing.

SET UP CUSTOMER - EXISTING ACCOUNT HOTEL UNIVERSAL

Exit

CUSTOMER SETUP

Customer code: ABC ... >

Date first entered:

Date last activity: 5/17/90

Customer name: ABC COMPANY CONTACT NAME..... JOE SMITH

Address 1: 222 MAIN ST

Address 2:

City state zip: ATLANTA, GA 40222

Phone number: 5559994444

Account type (O/B): O

Active account?: Y

Charge late fees?:

Email address: joe@smith.com

Save Cancel Delete Transactions

As with all Direct Bill customers, you'll need to set up a customer code up to 10 characters. The Account Type will be the capital letter O (not zero). Answer Y to Active Account. Fill in the other fields as appropriate.

Event Management Procedures

- Set up Group & Master Folio
- Block Guest Rooms
- Set up Event
- Post Deposit
- Enter Event Details
- Enter Event Items/Menus
- Print Event Check
- Post Item Charges
- Schedule Rooms
- Enter Memos to Departments
- Generate Reports
- Print Event Status Report

- Reservations Operations
 - Print Reservation Status Reports
 - Print Guest Deposit Reports
 - Print 7-730 Day Forecast
 - Print Confirmation Letters
 - Print Cancellation Letters
 - Print Registration Cards
 - Print Group Pick-up Report
 - Print Reservations/Guests by Group
 - Print Group Arrival Report
 - Print 23 Day Room Availability
 - Print Package Forecast










Home View Check In Display Folio Post Folio Check Out Instant House Count Housekeeping Clock in/out

Go to Reservations Menu > Reservations Operations

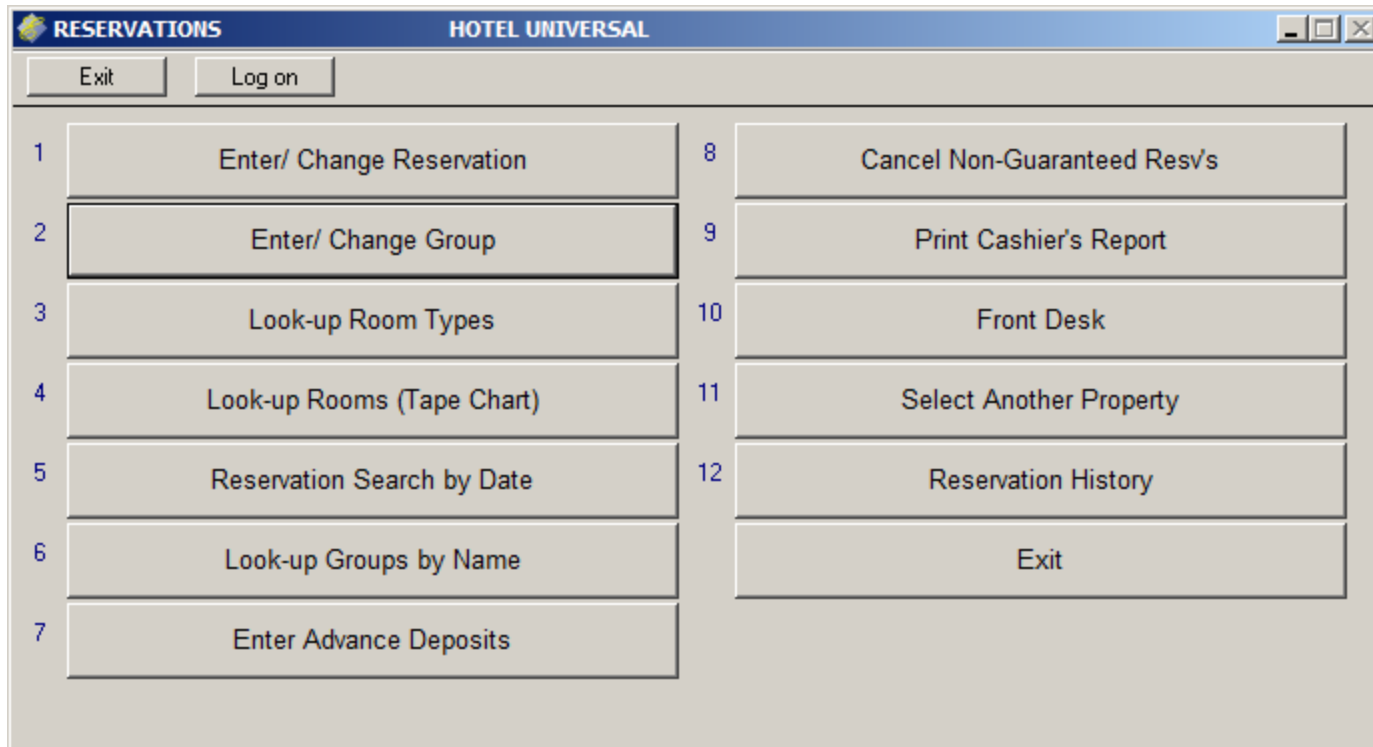
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- User Guides
- Find out What's New
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- To escape a screen, press <Esc> on your keyboard or click "Cancel". Most screens don't allow quick escape, to avoid losing data.
- You can multi-task by minimizing the current screen and opening another. To bring up the minimize screen, click the appropriate bar in your taskbar at the bottom of your computer screen.
- Enter dates as MMDDYY. For example, enter October 21, 2009 as 102109.
- When you're finished, go to File > Exit Execu/Tech.




From the Reservations Menu, Reservations Operations, select Enter/Change Group. When prompted, either select "look up" for an existing group or enter the group code for a new group. The code may be alpha or numeric and up to 10 characters.


RESERVATIONS HOTEL UNIVERSAL


Exit Log on

Group Code: ABC-08 NEW GROUP

Master folio:  Apply master folio to reservations REPEAT GUEST

Create master folio automatically


Group name: Travel agency: 


Address 1: Type payment: 



Address 2:

Account #:

City/state: Expiration date:

Country/zip-postal: Arrival date: 

Contact: Cut-off date: 

Phone number: Market/Source:  

Fax number: Group Type:

Comment 1:

Comment 2:

Comment 3:

Email address: Tax exempt?:

Save Block rooms Setup event Delete Update res'vs Print screen Autopost

If you wish for the system to create the Master folio, select "Create master folio automatically" and leave the Master folio field blank. If you already created the Master Folio, don't select "Create master folio automatically" and do insert the master folio number. Whether you create the folio manually or allow the system to do it, you will need the folio for posting the deposit plus charges and payments for the event. Select "Apply master folio to reservations" if the group's guest's room and tax charges are to post to the master folio. Continue to create the group as usual.

GROUP BLOCK

Group: Arriving:

Enter the room type, rate or (P)ackage, and number of rooms blocked for each day.

Room Type	Room Rate	Pkg Code	Thu 12/11	Fri 12/12	Sat 12/13	Sun 12/14	Mon 12/15	Tue 12/16	Wed 12/17	Thu 12/18	Fri 12/19	Sat 12/20	Sun 12/21	Mon 12/22	Tue 12/23	Wed 12/24	Thu 12/25
DD	100.00		4	4	4												
DDNS	100.00		2	2	2												
K	110.00		4	4	4												


Exit/ Done << Previous days Next days >> Print Soft block rooms

To block guest rooms for this group, select Block Rooms from the Group setup screen. Enter the room type, nightly rate, and number of rooms of each type to block for each night. This information will print on your Contract. You will enter guest room reservations later. Reservations will not be covered in this user guide.


RESERVATIONS HOTEL UNIVERSAL


Exit Log on

Group Code: ABC-08 NEW GROUP

Master folio: 0  Apply master folio to reservations REPEAT GUEST


Create master folio automatically


Group name: ABC COMPANY CONFERENCE 2008 Travel agency: 



Address 1: 1234 MAIN STREET Type payment: DB 

Address 2: Account #: ABC

City/state: PANAMA CITY FL Expiration date: 0

Country/zip-postal: USA 32401 Arrival date: 121108 

Contact: JOE SMITH Cut-off date: 120408 

Phone number: 999-555-4444 Market/Source: CONF  REP 

Fax number: 999-666-3333 Group Type: CONF

Comment 1: Tax exempt?: N

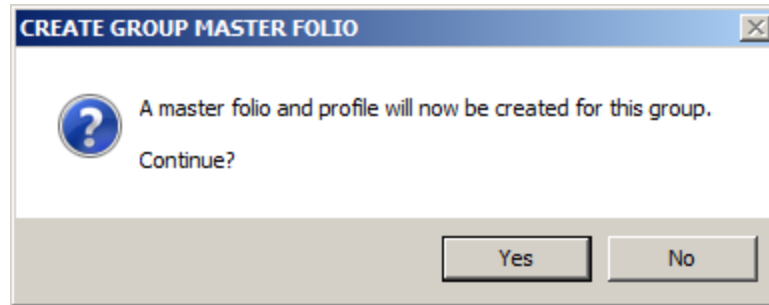
Comment 2:

Comment 3:

Email address: joe@smith.com

Save Block rooms Setup event Delete Update res'vs Print screen Autopost

Once you've finished the group setup , you can select Setup Event to go to that screen next.



Select Yes if you want the master folio and profile to be created.

CATERING/ EVENT MANAGEMENT HOTEL UNIVERSAL

Exit

Event Description: ABC COMPANY CONFERENCE Contract number: 0000010010 EXISTING

Booking/ Billing

Group: ABC-08 Folio: 0001018

Customer name: ABC COMPANY CONFERENCE 2008

Address 1: 1234 MAIN STREET

Address 2:

City/State: PANAMA CITY FL

Postal code/Country: 32401 USA

Phone number: 999-555-4444 Fax/other: 999-666-3333

Email: joe@smith.com

Event amount: .00

Payments received: .00

Deposit 1 amount required: .00 Date: 0

Deposit 2 amount required: .00 Date: 0

Deposit 3 amount required: .00 Date: 0

Event date: 121108

Contract due date: 110108

Minimum revenue: .00

On-site

Contact name: JOE SMITH

Address 1: 1234 MAIN STREET

Address 2:

City/State: PANAMA CITY FL

Postal code/Country: 32401 USA

Phone number: 999-555-4444 Fax/other: 999-666-3333

Email: joe@smith.com

Save Memo Rooms Cancel Generate documents Enter items Setup group **Post deposit**

When you get to this screen, click the ellipsis box beside the group code for the system to import the group information including master folio. You can click Copy by the on-site contact name if this person is the event contact. Event amount and Payments received will populate automatically. You can enter up to three deposit amounts required and their due dates. You can enter the event date as well as the date that the customer or group representative should return the contract and deposit to you. You may enter a minimum revenue amount if you wish. Select Post deposit if you're ready to post the advance deposit for the event. You may do this at any time.

POST CHARGES/ PAYMENTS HOTEL UNIVERSAL

Exit Log on

BFOO	BANQUET FOOD	CK	CHECK		
BR00	BANQUET/EVENT ROOM	DB	DIRECT BILL		
BSCG	SERVICE CHARGE	DC	DINERS' CLUB		
FTAX	FOOD & BEV SALES TAX	DS	DISCOVER CARD		
LC	LOCAL CALL	MC	MASTER CARD		
LD	LONG DISTANCE CALL	VS	VISA PAYMENT		
MISC	MISC. CHARGE				
MOV	MOVIE CHARGE				
RC	ROOM CHARGE				
RCTE	ROOM CHARGE TAX EXEMP				
RT	ROOM TAX				
ST1	STATE SALES TAX				
AX	AMERICAN EXPRESS				
CA	CASH PAYMENT				

Room No: M
Folio: 1018

ABC COMPANY CONFERENCE 2008 Balance: .00

Payment: CK
Reference.: #10023
DEPOSIT
Amount: -500.00
Ok? [Y/N]: Y

Display Print folio More Void Adjustment Transfer

When you select Post Deposit from the Event Setup screen, you'll be brought to this screen to enter the deposit. The procedure is the same as for any payment posting. When you're finished posting the deposit, you'll return automatically to the Event Setup screen.

CATERING/ EVENT MANAGEMENT HOTEL UNIVERSAL

Exit

Event Description: ABC COMPANY CONFERENCE

Contract number: 0000010010 EXISTING

Booking/ Billing

Group: ABC-08 Folio: 0001018

Customer name: ABC COMPANY CONFERENCE 2008

Address 1: 1234 MAIN STREET

Address 2:

City/State: PANAMA CITY FL

Postal code/Country: 32401 USA

Phone number: 999-555-4444 Fax/other: 999-666-3333

Email: joe@smith.com

Event amount: .00

Payments received: .00

Deposit 1 amount required: .00 Date: 0

Deposit 2 amount required: .00 Date: 0

Deposit 3 amount required: .00 Date: 0

Event date: 121108

Contract due date: 110108

Minimum revenue: .00

On-site

Contact name: JOE SMITH copy

Address 1: 1234 MAIN STREET

Address 2:

City/State: PANAMA CITY FL

Postal code/Country: 32401 USA

Phone number: 999-555-4444 Fax/other: 999-666-3333

Email: joe@smith.com

Save Memo Rooms Cancel Generate documents Enter items Setup group Post deposit

After you've posted your deposit you'll return automatically to the event setup screen. Next, select Enter Items.

Exit

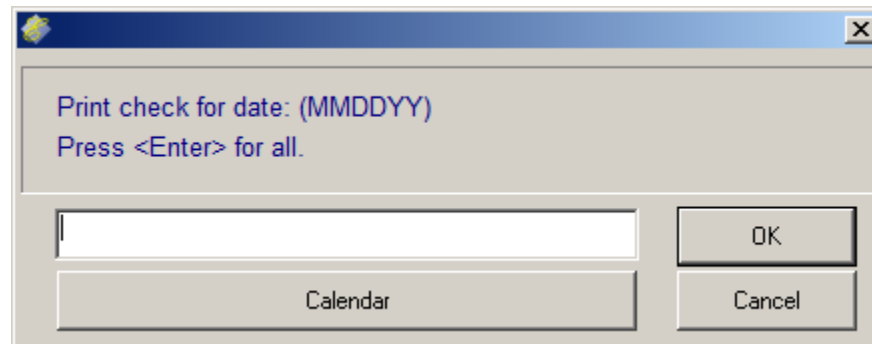
Event: ABC COMPANY CONFERENCE
 Contract: 0000010010

Food/beverage: 824.25
 Media/AV: 45.00
 Setup: 135.00
 Other: 934.00
 Service charge: 387.65
 Tax: 32.97
 Event total: 2358.87

Item	Description	Comment	Quantity	Unit Price	Extended Price	Date	Beg Time	End Time	Post
F110	European Continental Breakfast		15.0000	12.0000	180.00	121108	600	900	Y
R103	ROOM CHARGE - ATRIUM		1.0000	200.0000	200.00	121108	600	900	Y
F110	European Continental Breakfast		15.0000	12.0000	180.00	121208	600	900	N
R103	ROOM CHARGE - ATRIUM		1.0000	200.0000	200.00	121208	600	900	N
R104	ROOM CHARGE - BOARD ROOM		1.0000	500.0000	500.00	121208	800	500P	N
F104	LUNCH: Misc Sandwiches, Crudite		15.0000	12.0000	180.00	121208	1100	100P	N
F102	DINNER: Seafood Buffet w/ Beve		15.0000	18.9500	284.25	121208	600P	900P	N
S103	TABLE - ROUND - 8 SEATS		2.0000	30.0000	60.00	121108	600	900	Y
S103	TABLE - ROUND - 8 SEATS		2.0000	30.0000	60.00	121208	600	900	N
S107	TABLE - RECTANGLE-DISPLAY -		1.0000	15.0000	15.00	121208	800	500P	Y
M101	PANASONIC SMART SCREEN 55"		1.0000	45.0000	45.00	121208	800	500P	Y
H101	WATER - BOTTLES CHILLED		2.0000	10.0000	20.00	121208	800	500P	N
H102	COFFEE URN		1.0000	14.0000	14.00	121208	200P	400P	N

Calculate totals Save/ exit Print screen Post to folio Print check Delete items

Enter the code for each item for this event. You can enter ? In the item field to look up the item. The description defaults to the first line of the item's description. You may enter a comment. Enter the quantity of each item. The price will default as it was set up. You may change the price. Extended price is calculated automatically. Enter the date, beginning time and ending time for each item. In the last column, enter Y when you are ready for an item to be posted when "post to folio" is selected. Each line can post only once. When you are finished, you can select Calculate totals and they will display at the top. Select print check if you wish to present the check to the guest or representative. You may print the check at any time and more than once.



You can print all items on one check or you can select a date for only that date's items to print.

Catering Event Check

To: ABC COMPANY CONFERENCE 2008 Check number: 0000010010

JOE SMITH

Date: Tuesday, October 21, 2008

1234 MAIN STREET

Room:

Sales Manager:

PANAMA CITY, FL 32401

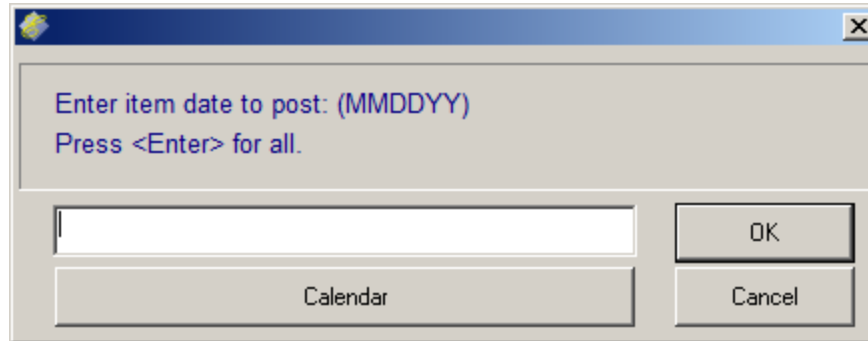
Payment: Account: 0001018

Quantity	Description	Unit Price	Total
15	European Continental Breakfast	12.00	180.00
1	ROOM CHARGE - ATRIUM	200.00	200.00
15	European Continental Breakfast	12.00	180.00
1	ROOM CHARGE - ATRIUM	200.00	200.00
1	ROOM CHARGE - BOARD ROOM	500.00	500.00
15	LUNCH: Misc Sandwiches, Crudites, Chips, Dessert, Beverage	12.00	180.00
15	DINNER: Seafood Buffet w/ Beverage	18.95	284.25
2	TABLE - ROUND - 8 SEATS	30.00	60.00
2	TABLE - ROUND - 8 SEATS	30.00	60.00
1	TABLE - RECTANGLE-DISPLAY - 36" 1	15.00	15.00
1	PANASONIC SMART SCREEN 52"	45.00	45.00
2	WATER - BOTTLES CHILLED	10.00	20.00
1	COFFEE URN	14.00	14.00

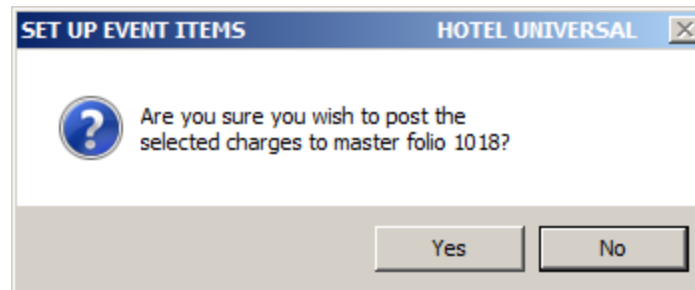
Sample Event Check

Sub total:	1,938.25
20% Service Charge:	387.65
Sales Tax:	32.97
Subtotal:	2,358.87
Advance Deposit:	

From the Event Setup screen, you can select “Post charges” for the event’s charges to post automatically to the master folio. A line must be set to Y in the Post column for it to post. Each item will post only once.



A dialog box with a blue title bar and a close button (X) in the top right corner. The main area contains the text: "Enter item date to post: (MMDDYY)" and "Press <Enter> for all." Below the text is a white text input field. At the bottom, there are three buttons: "Calendar" on the left, "OK" in the middle, and "Cancel" on the right.



A dialog box titled "SET UP EVENT ITEMS" with "HOTEL UNIVERSAL" and a close button (X) in the top right corner. The main area contains a question mark icon and the text: "Are you sure you wish to post the selected charges to master folio 1018?". At the bottom, there are two buttons: "Yes" on the left and "No" on the right.

DISPLAY GUEST FOLIO HOTEL UNIVERSAL

Exit Log on

Folio: 1018 Resv: Ck-in: 1
 Name: ABC COMPANY CONFERENCE 2008
 Address: 1234 MAIN STREET
 PANAMA CITY, FL USA 32401
 Company:
 Group: ABC-08 Pmt: DB Limit: .00
 Pmt: Limit:

Room: M Rate:
 Checked in: 10/17/08 3:09pm
 Depart: 1/10/09 85 Days
 Checked out:
 ABC A/R Balance.. 9458.88

DATE	TIME	EMPL	CODE	REF	COMMENT	AMOUNT	BALANCE
10/21/08	7:56a	P	1	CK	#10023 DEPOSIT	500.00-	500.00-
10/21/08	8:32a	C	1	BFOO	0000010010 European Continental	180.00	320.00-
10/21/08	8:32a	C	1	BROO	0000010010 ROOM CHARGE - ATRIUM	200.00	120.00-
10/21/08	8:32a	C	1	BFOO	0000010010 European Continental	180.00	60.00
10/21/08	8:32a	C	1	BROO	0000010010 ROOM CHARGE - ATRIUM	200.00	260.00
10/21/08	8:32a	C	1	BROO	0000010010 ROOM CHARGE - BOARD	500.00	760.00
10/21/08	8:32a	C	1	BFOO	0000010010 LUNCH: Misc Sandwich	180.00	940.00
10/21/08	8:32a	C	1	BFOO	0000010010 DINNER: Seafood Buff	284.25	1,224.25
10/21/08	8:32a	C	1	ST1	0000010010 STATE SALES TAX	32.97	1,257.22
10/21/08	8:32a	C	1	BSCG	0000010010 SERVICE CHARGE	387.65	1,644.87
						Balance due:	1644.87

Balance due: 1644.87

Done Previous page Print Screen Change folio Post Print Folio Show Voids

Folio display after Deposit and Event Items have posted



HOTEL UNIVERSAL
 535 HARRISON AVE.
 PANAMA CITY, FL 32401
 850-747-0581

GUEST FOLIO

Page: 1

Guest: ABC COMPANY CONFERENCE 2008 1234 MAIN STREET PANAMA CITY, FL USA32401 Company: ABC ABC COMPANY	Folio: 1018	Checked In: 10/17/08 3:09pm
	Room: M	Checked Out: 1/10/09
	Rate:	Adults: 1 Children: 0
	Payment: DB DIRECT BILL	

DATE	REFERENCE	DESCRIPTION	AMOUNT	BALANCE
10/21/08	#10023	DEPOSIT	500.00-	500.00-
10/21/08	0000010010	European Continental	180.00	320.00-
10/21/08	0000010010	ROOM CHARGE - ATRIUM	200.00	120.00-
10/21/08	0000010010	European Continental	180.00	60.00
10/21/08	0000010010	ROOM CHARGE - ATRIUM	200.00	260.00
10/21/08	0000010010	ROOM CHARGE - BOARD	500.00	760.00
10/21/08	0000010010	LUNCH: Misc Sandwich	180.00	940.00
10/21/08	0000010010	DINNER: Seafood Buff	284.25	1224.25
10/21/08	0000010010	STATE SALES TAX	32.97	1257.22
10/21/08	0000010010	SERVICE CHARGE	387.65	1644.87
Balance Due (Direct Billed):				1644.87

Sample Printed Master Folio

Guest signature: _____

CATERING/ EVENT MANAGEMENT HOTEL UNIVERSAL

Exit

Event Description: ABC COMPANY CONFERENCE

Contract number: 0000010010 EXISTING

Booking/ Billing

Group: ABC-08 ... Folio: 0001018

Customer name: ABC COMPANY CONFERENCE 2008

Address 1: 1234 MAIN STREET

Address 2:

City/State: PANAMA CITY FL

Postal code/Country: 32401 USA

Phone number: 999-555-4444 Fax/other: 999-666-3333

Email: joe@smith.com

On-site

Contact name: JOE SMITH copy

Address 1: 1234 MAIN STREET

Address 2:

City/State: PANAMA CITY FL

Postal code/Country: 32401 USA

Phone number: 999-555-4444 Fax/other: 999-666-3333

Email: joe@smith.com

Event amount: .00

Payments received: .00

Deposit 1 amount required: .00 Date: 0

Deposit 2 amount required: .00 Date: 0

Deposit 3 amount required: .00 Date: 0

Event date: 121108

Contract due date: 110108

Minimum revenue: .00

Save Memo Rooms Cancel Generate documents Enter items Setup group Post deposit

Select Rooms when you're ready to schedule the meeting or banquet rooms for this event.

Exit

Event: 0000010010 ABC COMPANY CONFERENCE

Right click on room for full description

Thursday, 12/11/08	12:00A	1:00A	2:00A	3:00A	4:00A	5:00A	6:00A	7:00A	8:00A	9:00A	10:00A	11:00A	1
ROOM	12:30A	1:30A	2:30A	3:30A	4:30A	5:30A	6:30A	7:30A	8:30A	9:30A	10:30A	11:30A	1
901 NORTH BALLROOM													
902 WEST BALLROOM													
903 ATRIUM													
904 ROSE RECEPTION ROOM													
905 EXECUTIVE BOARD ROOM													

In the grid at the bottom of your screen, enter the information as shown below.

Save

<< Previous day

Next day >>

Print screen

Room	Date	Setup time	Start time	End time	Time out	Setting	Function	Expected	Guaran teed	Rental amount
903	121108	530P	600P	900P	1000P	(2) 8-TOP ROUND	RECEPTION	15	15	250.00
905	121208	700	800	500	600P	CONFERENCE / DISPLAY	BUSINESS MEETING	15	15	500.00

CATERING/ EVENT MANAGEMENT HOTEL UNIVERSAL

Exit

Event Description: ABC COMPANY CONFERENCE Contract number: 0000010010 EXISTING

Booking/ Billing

Group: ABC-08 ... Folio: 0001018

Customer name: ABC COMPANY CONFERENCE 2008

Address 1: 1234 MAIN STREET

Address 2:

City/State: PANAMA CITY FL

Postal code/Country: 32401 USA

Phone number: 999-555-4444 Fax/other:

Email: joe@smith.com

Event amount: 2358.87

Payments received: -500.00

Deposit 1 amount required: .00 Date: 0

Deposit 2 amount required: .00 Date: 0

Deposit 3 amount required: .00 Date: 0

On-site

Contact name: JOE SMITH

Address 1: 1234 MAIN STREET

Address 2:

City/State: PANAMA CITY

Postal code/Country: 32401 USA

Phone number: 999-555-4444 Fax/other:

Email: joe@smith.com

Send memo to department:

F	FOOD & BEVERAGE
H	HOUSEKEEPING/MAINTENANCE
M	MEDIA
S	SALES & MARKETING

Previous Next Cancel

Save Memo Rooms Cancel Generate documents Enter items Setup group Post deposit

Select **Memo** and then the appropriate department to send a memo to. This information also will print on the BEO.

NOTES: ABC COMPANY CONFERENCE ... FOR: MEDIA

Exit Save / exit Print

Sample Memo for Media Department

You may enter as much information as you wish for each department.

The next section deals with generating documents. These include contracts and banquet event orders. Your system comes with one default banquet event order and three contracts. You may create additional documents. If you are not familiar with creating and editing “tagged” formatted documents, please contact your IT manager. If you wish Execu/Tech to assist you in creating these documents, we will be happy to do so for our standard hourly rate.

Please read the following instructions carefully and adhere to them. Otherwise, your “Oops, I messed up” call to Support will be handled appropriately.

CATERING/ EVENT MANAGEMENT HOTEL UNIVERSAL

Exit

Event Description: ABC COMPANY CONFERENCE

Contract number: 0000010010 EXISTING

Booking/ Billing

Group: ABC-08 ... Folio: 0001018

Event amount: 2358.87

Customer name: ABC COMPANY CONFERENCE 2008

Payments received: -500.00

Address 1: 1234 MAIN STREET

Deposit 1 amount required: .00 Date: 0

Address 2:

City/State: PANAMA CITY FL

Deposit 2 amount required: .00 Date: 0

Postal code/Country: 32401 USA

Deposit 3 amount required: .00 Date: 0

Phone number: 999-555-4444 Fax/other: 999-666-3333

Event date: 121108

Email: joe@smith.com

Contract due date: 110108

Minimum revenue: .00

On-site

Contact name: JOE SMITH copy

Address 1: 1234 MAIN STREET

Address 2:

City/State: PANAMA CITY FL

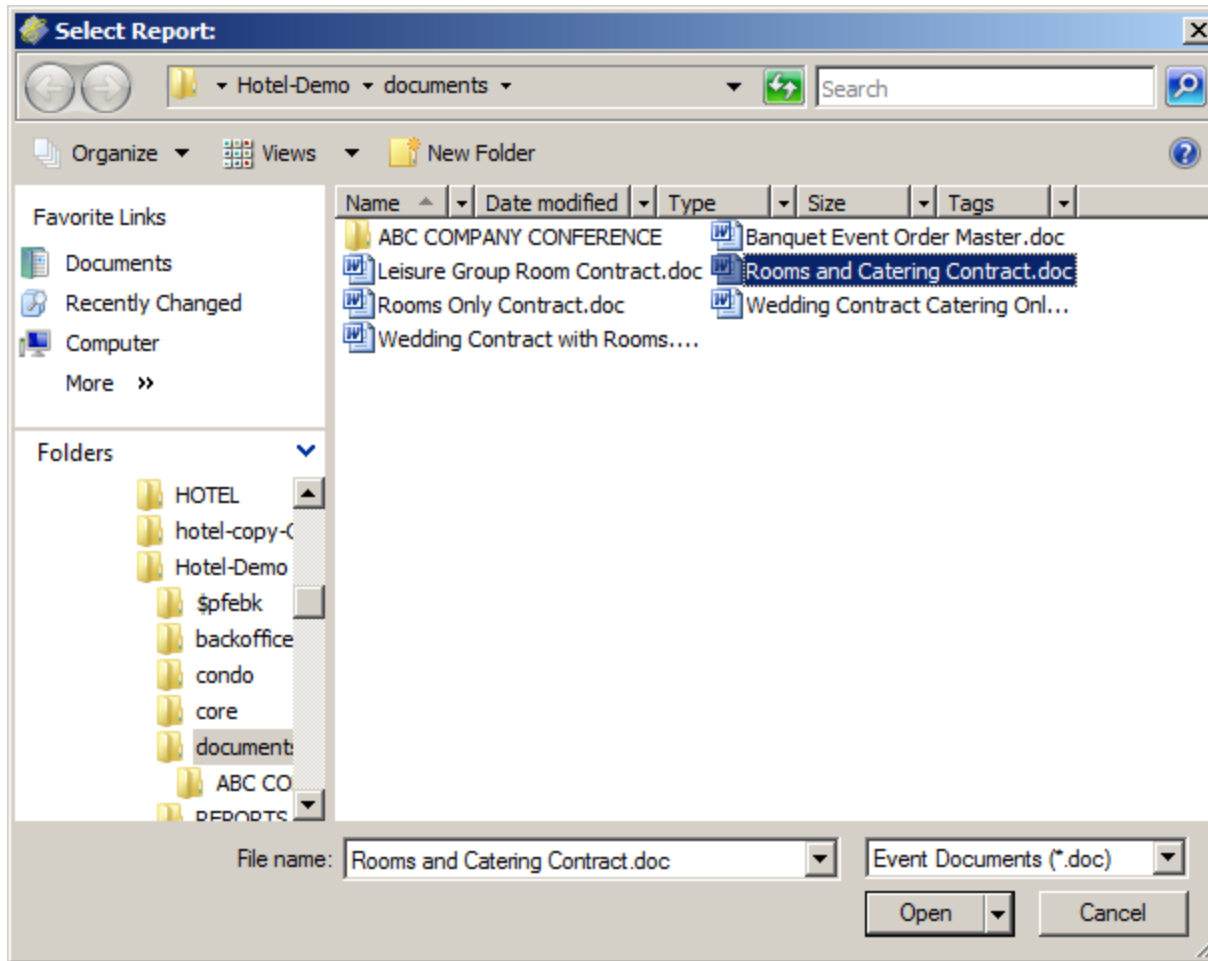
Postal code/Country: 32401 USA

Phone number: 999-555-4444 Fax/other: 999-666-3333

Email: joe@smith.com

Save Memo Rooms Cancel Generate documents Enter items Setup group Post deposit

Select Generate documents when you're ready to edit and send your Banquet Event Order and contract. The group and event information will populate the document as appropriate. This DOES NOT print the document. This simply generates the document and populates it, opening it in Word® for you to edit, print, or process as you desire.



When you select Generate documents from the events screen, a Select Report window will open, containing the Documents. It will look similar to the window shown above. Select the document you wish to generate and click “Open”. NOTE: You will have other folders inside the Documents folder. DO NOT select documents from those folders when you’re generating documents.

CATERING/ EVENT MANAGEMENT HOTEL UNIVERSAL

Exit

Event Description: ABC COMPANY CONFERENCE

Contract number: 0000010010 EXISTING

Booking/ Billing

Group: ABC-08 ... Folio: 0001018

Customer name: ABC COMPANY CONFERENCE 2008

Address 1: 1234 MAIN STREET

Address 2:

City/State: PANAMA CITY FL

Postal code/Country: 32401 USA

Phone number: 999-555-4444 Fax/other: 999-666-3333

Email: joe@smith.com

On-site

Contact name: JOE SMITH copy

Address 1: 1234 MAIN STREET

Address 2:

City/State: PANAMA CITY FL

Postal code/Country: 32401 USA

Phone number: 999-555-4444 Fax/other: 999-666-3333

Email: joe@smith.com

Event amount: 2358.87

Payments received: -500.00

Deposit 1 amount required: .00 Date: 0

Deposit 2 amount required: .00 Date: 0

Deposit 3 amount required: .00 Date: 0

Event date: 121108

Contract due date: 110108

Minimum revenue: .00

Save Memo Rooms Cancel Generate documents Enter items Setup group Post deposit

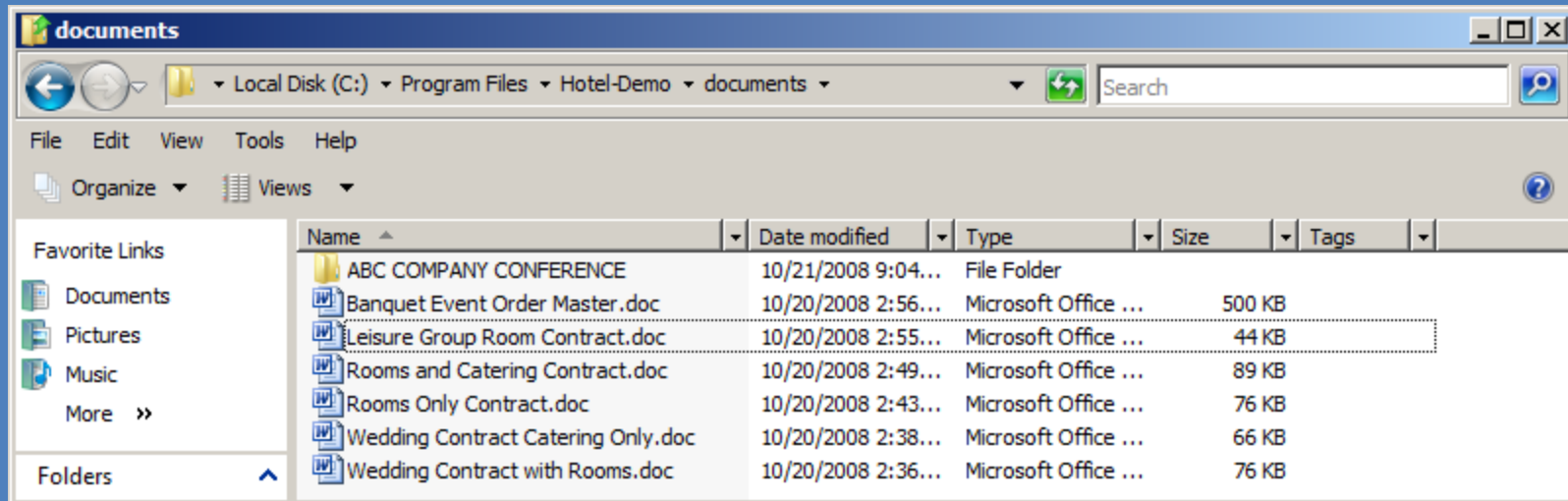
ExecuPrint

Generating Report
and Opening MS Word

After you select the document to generate, you'll return to the Event Setup screen. You'll see the message "Generating Report and Opening MS Word". Please wait while this occurs. When it is finished, the message will disappear and the document will open in Word®. You may edit, print, or send the document just as with any other Word® document.

Editing MASTER FORMS:

IMPORTANT: To edit the MASTER forms, locate the Documents folder within your Hotel directory. Open the forms with Word. If you are unfamiliar with editing coded and formatted documents, please consult your IT manager for assistance. Default forms have been provided with your Catering and Event Management program for you to use.

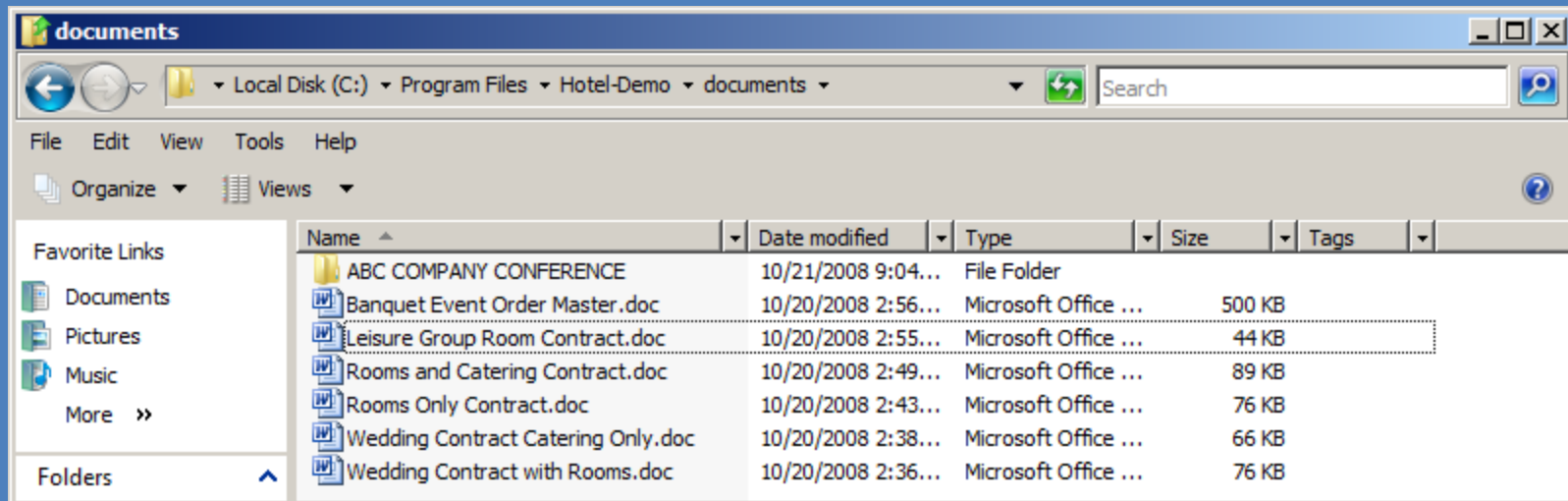


In the above example, Leisure Group Room Contract is selected to edit. Open the document in Word®.

It's important that you edit the correct documents. Make sure to make a backup copy before any editing.

Editing Auto-Generated Forms Created for an Event – Part 1

IMPORTANT: To edit the auto-generated forms for a group or event, locate the Documents folder within your Hotel directory. If you do not know where this is, contact your IT Manager. Open the Documents folder and then open the folder with the event name. DO NOT open the documents that are not in individual event folders. DO NOT edit the master forms if you simply want to edit a form for a group or event. Open the forms with Word.

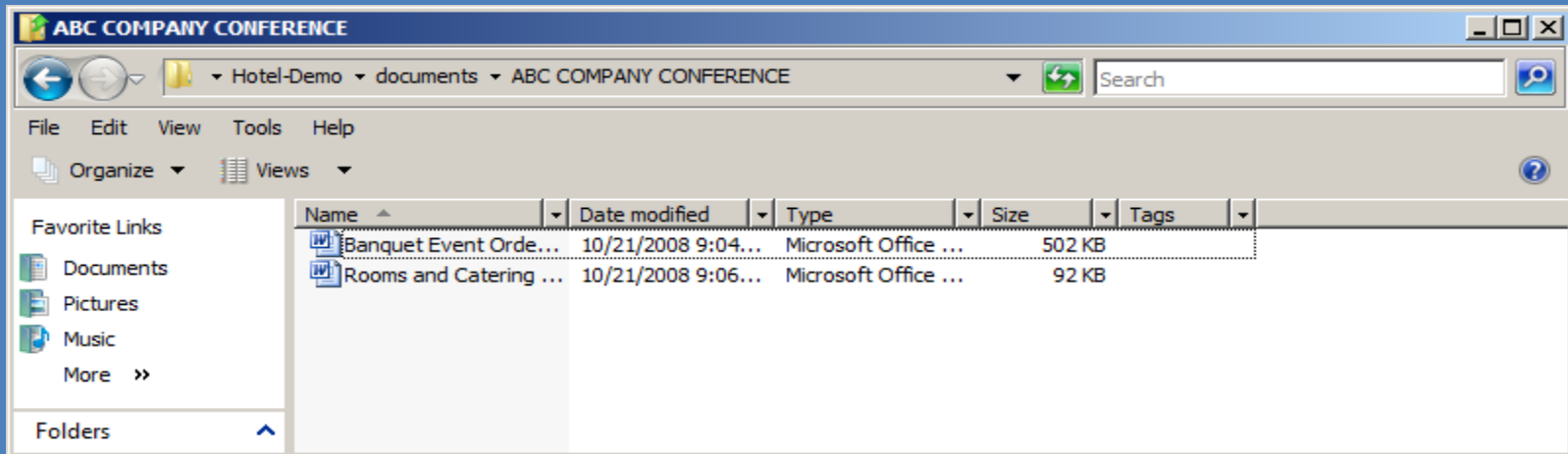


In the example above, you would choose ABC COMPANY CONFERENCE, which is the name of the event. The system will create these folders at the time the auto-generated documents are created. Do not create folders within the Documents folder.

It's important that you edit the correct documents. Make sure to make a backup copy before any editing.

Editing Auto-Generated Forms Created for an Event – Part 2

IMPORTANT: To edit the auto-generated forms for a group or event, locate the Documents folder within your Hotel directory. If you do not know where this is, contact your IT Manager. Open the Documents folder and then open the folder with the event name. DO NOT open the documents that are not in individual event folders. ABC COMPANY CONFERENCE folder was selected and has two documents. The documents were created by selecting “Generate documents” from the Event setup screen.



In the example above, you would choose the document you wish to edit for this event. Open the document in Word®. You may edit, print, or process the form just as you would any document in Word.

It's important that you edit the correct documents. Make sure to make a backup copy before any editing.

HOTEL UNIVERSAL CATERING

535 HARRISON AVENUE
PANAMA CITY, FL 32401
850-747-0581

Banquet Event Order

Event: ABC Company Conference

Contract: 0010015

Sample Banquet Event Order

Group Name:	ABC COMPANY CONFERENCE 2008	Event Date:	December 11, 2008
Booking Contact:	JOE SMITH	On-Site Contact:	JOE SMITH
Booking Contact Phone Number:	999-555-4444	On-Site Contact Phone Number:	999-555-4444
Fax #:	999-666-3333	Email Address:	joe@smith.com
Address:	1234 MAIN STREET PANAMA CITY, FL32401	Form of Payment:	DIRECT BILL
Email Address:	joe@smith.com	Deposit Received:	500.00
		Master Folio #:	000001018

Date/ Time	Function	Room Name	Set Up	Exp.	Guar.	Room Rental
12/11 5:30 pm	RECEPTION	ATRIUM	(2) 8-TOP ROUND	15	15	250.00
12/12 7:00 am	BUSINESS MEETING	EXECUTIVE BOARD ROOM	CONFERENCE / DISPLAY	15	15	500.00

<p style="text-align: center;"><u>Food and Beverage Functions:</u></p> <p><i>12/11 6:00 am: qty 15: price 180.00:</i> European Continental Breakfast Savory and Sweet Pastries, Selection of cheeses and fresh fruits Tea, Herbal Tea, Coffee, Decaffeinated Coffee Granola, Plain Yogurt</p> <p><i>12/12 6:00 am: qty 15: price 180.00:</i> European Continental Breakfast Savory and Sweet Pastries, Selection of cheeses and fresh fruits Tea, Herbal Tea, Coffee, Decaffeinated Coffee Granola, Plain Yogurt</p> <p><i>12/12 11:00 am: qty 15: price 180.00:</i> LUNCH: Misc Sandwiches, Crudites, Chips, Dessert, Beverage</p> <p><i>12/12 6:00 pm: qty 15: price 284.25:</i> DINNER: Seafood Buffet w/ Beverage</p>	<p style="text-align: center;"><u>Room Set Up</u></p> <p><i>12/11 6:00 am: qty 2: price 60.00:</i> TABLE - ROUND - 8 SEATS</p> <p><i>12/12 6:00 am: qty 2: price 60.00:</i> TABLE - ROUND - 8 SEATS</p> <p style="text-align: center;"><u>AV Needs:</u></p> <p><i>12/12 8:00 am: qty 1: price 45.00:</i> PANASONIC SMART SCREEN 52"</p> <p style="text-align: center;"><u>Miscellaneous Notes:</u></p> <p>Sample Memo to Food and Beverage Department</p>
--	--

Sample Event Contract

HOTEL UNIVERSAL CATERING

Tuesday, October 21, 2008

JOE SMITH
 ABC COMPANY CONFERENCE 2008
 1234 MAIN STREET
 PANAMA CITY, FL32401

The information and agenda below constitute a contract between ABC COMPANY CONFERENCE 2008, and Hotel Universal Catering and will be helpful during the planning of your stay with us.

Sleeping Room Accommodations: It is a pleasure to confirm the following arrangements on a tentative basis. These rooms have been blocked for your group and you have until December 01, 2008 to provide a rooming list. After December 01, 2008, any blocked rooms not reserved by a rooming list will be removed from your block of rooms and will become available to other guests.

Date	December 11, 2008	December 12, 2008	December 13, 2008				
Day	Thursday	Friday	Saturday				
Rooms	10	10	10				

Guest Room Rates:

The hotel agrees to offer the following guest room rates during the official dates of your program as outlined below. Please note: Room rates are quoted for 1-4 person occupancy.

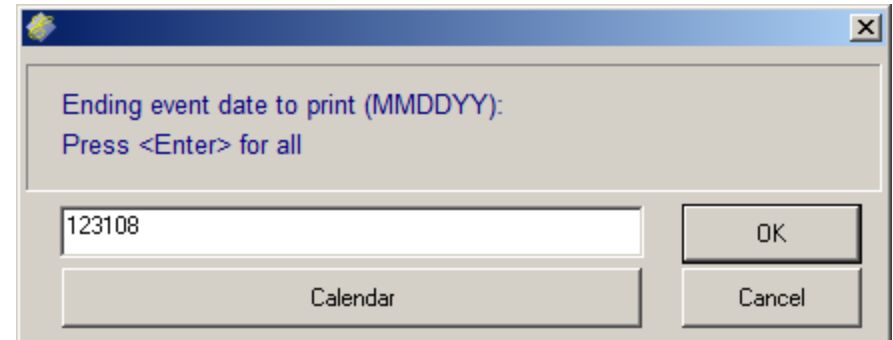
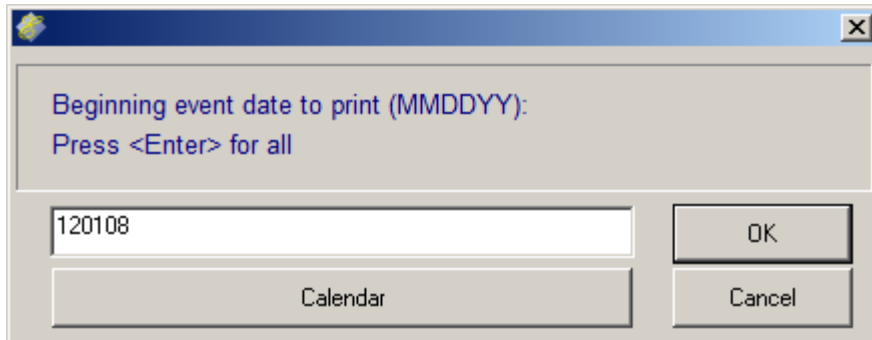
Guest Room Accommodations	Guest Room Rate Per Room, Per Night
DBL/DBL	100.00
DBL/DBL NO SMOKING	100.00
KING	110.00

Room rate quotations are based on a per room, per night basis and are subject to all local and state taxes. At this time the current city and state taxes are 12%

Commissionable Rates:

535 Harrison Avenue ♦ Panama City, Florida 32401 ♦ 850-747-0581 ♦ sales@esecu-tech.com

To print an Event Status Report, go to the Sales Menu. Select Catering / Event Management and then select Print Event Status Report. Enter the beginning and ending dates for the date range you want to print.



HOTEL UNIVERSAL

Date printed: 10/21/08

Page: 1

Time printed: 8:46 am

Event	Contract#	Customer / Group	Folio #
ABC COMPANY CONFERENCE	10010	ABC COMPANY CONFERENCE 2008	1018
Phone:999-555-4444	0 Expected.	\$2,358.87=Contract-amt. Made:10/17/08	
Fax.:999-666-3333	0 Guarantd.	\$.00=Deposit-req. By..:	
Room:903	Date:12/11/08	From: 5:30pm	Start: 6:00pm End: 9:00pm Until:10:00pm
Room:905	Date:12/12/08	From: 7:00am	Start: 8:00am End: 5:00am Until: 6:00pm

Sample Event Status Report

- **Initial Setup**
 - **Hotel (Execu/Suite) Control Files**
 - Meeting Room Parameters
 - Room Types
 - Rooms
 - Tax Codes
 - Charge Codes
 - Market Segment Codes
 - Source of Business Codes
 - **Event Control Files**
 - Departments
 - Categories
 - Items
- **Event Management**
 - **Step One:** Direct Bill Customer Setup (Optional)
 - **Step Two:** Group Setup (remember to select “create master folio automatically”)
 - **Step Three:** Block guest rooms from Group setup screen (Optional)
 - **Step Three:** Select “setup event” from Group setup screen
 - **Step Four:** Fill in information as shown in instructions.
 - **Step Five:** Click Post Deposit. This can be done now or later. This should be done only once for each deposit for this event.
 - **Step Six:** Click Setup Event. Enter the event items as shown in instructions. Click Calculate Totals.
 - **Step Seven:** From the Event Items Setup screen, Click Print Event Check. This can be done now or later, as many times as you wish.
 - **Step Eight:** From the Event Items Setup screen, Click Post to folio. This can be done now or later. Each item can be posted only once.
 - **Step Nine:** From the Event Setup screen Generate reports, following instructions in this guide.